

Senior Healthcare Support Worker Level 3

Apprenticeship Standard

Overview

Senior Healthcare Support Workers help registered practitioners deliver healthcare services to people, and carry out a range of clinical and non-clinical healthcare or therapeutic tasks. They provide high quality, compassionate healthcare, following standards, policies or protocols.

Senior Healthcare Support Workers may work in a range of services eg hospital, community clinics, birth centre or midwifery led unit, someone's home, operating theatre, nursing or care home, assessment centre, hospice, school, prison, GP surgery, district nursing or voluntary organisation.



Duration:

18 months + 3 months for the End Point Assessment

Entry Guidelines:

English & maths at GCSE grade A*-C/4-9 or Functional Skills level 2

NB All apprenticeship standards require apprentices to provide evidence of their English and maths grades before they can progress through the Gateway to their End Point Assessment and achieve the apprenticeship qualification.



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Course Overview

Pre-programme	On Programme Learning covering Skills, Knowledge & Behaviours	Gateway	Independent End Point Assessment
Initial assessment English & Maths	Diploma in Healthcare Support Level 3	<ul style="list-style-type: none"> English Level 2 Maths Level 2 	<ul style="list-style-type: none"> Knowledge test (multiple choice)
Skills Scan	Portfolio of evidence to be built during the programme	<ul style="list-style-type: none"> E-portfolio of evidence 	<ul style="list-style-type: none"> Professional Discussion
Induction with Trainer Assessor	On programme Assessments & Reviews: <ul style="list-style-type: none"> Online learning assessments 2-3 weekly sessions with Trainer Assessor. 8-10 weekly Progress Reviews with apprentice and employer. 	Diploma in Healthcare Support level 3 and Care Certificate	<ul style="list-style-type: none"> Observation of practice with Questions & Answers

Course Details

This apprenticeship programme is designed to develop the knowledge, skills and behaviours required to be an effective Adult Care Worker.

The apprentice will choose from the following optional units:

Option 1: Senior Healthcare Support Worker (Adult Nursing Support)

- Assist with clinical tasks
- Activities of daily living

Option 2: Senior Healthcare Support Worker (Maternity Support)

- Assist with clinical tasks
- Assist with caring for babies
- Support mothers and birthing partners

Option 3: Senior Healthcare Support Worker (Theatre support)

- Assist healthcare practitioners with delegated clinical tasks
- Support individuals
- Equipment and resources

Course Details

Option 4: Senior Healthcare Support Worker (Mental health support)

- Assist with delegated clinical tasks and therapeutic interventions
- Support individuals
- Risk assessment and risk management

Option 5: Senior Healthcare Support Worker (Children and young people)

- Assist with clinical tasks
- Activities of daily living
- Child development

Option 6: Senior Healthcare Support Worker (Allied health profession - therapy support)

- Assist with delegated therapeutic or clinical tasks and interventions
- Support, educate and enable individuals with their health and wellbeing
- Equipment and resources

Skills & Behaviours

The **Skills & Behaviours** element of the apprenticeship is to be completed with support from a Trainer Assessor making periodic visits to the apprentice in the workplace. The Trainer Assessor will support and guide the apprentice to ensure that they are developing the skills and competency required in accordance with the apprenticeship standard. The apprentice will use the e-portfolio system called OneFile to build a portfolio of work throughout the development stage, which is a key component of End Point Assessment and demonstrates their occupational competency.

Examples of the Knowledge element of the course include:

- Health & Wellbeing
- Duty of care and candour, safeguarding, equality and diversity
- Person centred care, treatment and support
- Communication
- Personal, people and quality improvement
- Health, safety and security

English & Maths

English and maths will be naturally embedded within this apprenticeship, a summary of which as follows:

English

- Written assignments
- Reading articles
- Actively listening to others
- Communicating with a variety of individuals from a diverse range of backgrounds.

Maths

- Time management
- Data management that may be relevant to a variety of projects

Gateway



Once the apprentice has completed all the required elements of the apprenticeship and their manager and Trainer / Assessor agree that they are ready for the end point assessment, they will progress through the Gateway to undertake their End Point Assessment.

A completed portfolio of evidence is a compulsory End Point Assessment (EPA) gateway requirement that supports the Professional Discussion component.

End Point Assessment

The End Point Assessment must only start once the employer is satisfied that the apprentice is consistently working at or above the level set out in the occupational standard, that means they have achieved occupational competence.

End Point Assessment (EPA) normally takes 3 months to complete and consists of:

1. **Knowledge test** (multiple-choice questions)
2. **Observation of Practice** supported by Questions & Answers
3. **Professional discussion** (a structured discussion between independent assessor and apprentice)

The purpose of the professional discussion is to determine the extent to which the apprentice understands the requirements of his/her role as defined by the apprenticeship standard and to explore them through discussion.

The apprentice will achieve a grade of pass or fail for this component of the end-point assessment that will contribute towards the overall apprenticeship grading award.



Grading & Progression



Apprenticeship grading

The available grades for this apprenticeship programme are **Pass or Fail**.

Where can apprentices progress to?

You may choose to progress on to a management position or apprenticeship.

