



## T Level in Digital Support Services - C113

Growth in the digital sector is nearly six times larger than growth across the UK economy as a whole contributing more than £400 million to the UK economy a day (Gov.Uk 2020).

The T Level Digital Support Services qualification will equip you with the skills, knowledge and industry experience to start your journey in this thriving sector.

Designed by industry leaders the T Level combines hands on learning, academic study and a minimum 45-day industry placement.

This course is suitable for anyone wanting a career in digital infrastructure and support.

### COURSE DETAILS

On this course you will develop a general understanding of digital infrastructure:

- how digital technologies impact business and market environment
- the ethical and moral implications of digital technology
- using data in software design
- using digital technologies to analyse and solve problems
- digital environments, including physical, virtual and cloud environments
- legal and regulatory obligations relating to digital technologies
- the privacy and confidentiality of personal data
- the technical, physical and human aspects of internet security
- planning digital projects
- testing software, hardware and data
- digital tools for project management and collaboration

You will learn about topics specific to Digital Support Services:

- Roles within the digital support services sector
- Communication in digital support services
- Fault analysis and problem resolution

There is also the opportunity to specialise in one of the following areas:

- digital infrastructure
- network cabling
- unified communications
- digital support

## ENTRY GUIDELINES

This is a Study Programme for those aged 16-18 years of age.

Minimum of 5 GCSEs at grade A\* - C/9 - 4, including English Language, Maths and an IT-related GCSE such as IT, Computing or Computer Science.

Satisfactory interview, assessment, school report and/or satisfactory reference.

If English is not your first language, you may need an assessment before enrolling on this course. To discuss further, please contact the ESOL department on 0151 551 7144.

## ASSESSMENT METHOD

Two written examinations, an employer-set project and synoptic assignments. Every student must also complete and pass their placement in order to achieve the qualification.

Students are required to complete and pass all components to achieve their qualification.

## ADDITIONAL INFORMATION

A key component of this course is an extended work experience placement, totalling 45 days over the two year programme. Wirral Met have excellent links with employers within the digital sector and will work with you to find the right placement for you.

## WHERE CAN I PROGRESS TO?

Students who achieve this qualification can progress either on to university, a higher level apprenticeship, or enter into the following job roles depending on the specialism you choose when completing the course:

- Digital support technician
- Infrastructure technician
- IT solutions technician
- Network cable installer

Explore potential careers via [Career Match](#) — it provides current local data on wages and employment prospects.

## WHEN DOES THIS COURSE RUN?

For advice and guidance, please contact Student Services via our [online enquiry form](#)

This information was current on 27th January, 2023 and may be subject to change.